



AMSI WSQ3 – Work (Service) Quality for Vocational Rehabilitation Job Coaches

First Draft Edition (Updated) – 2025

Summary:

Applies the AMSI WSQ1 framework to evaluate VR job coaching quality for individuals with IDD in competitive integrated employment. Defines measurable quality factors, indicators, and objectives to improve effectiveness, compliance, and inclusion.

Purpose:

To provide a consistent, structured method for assessing and enhancing coaching performance, consumer experience, legal compliance, and employer engagement.

Key Points:

- Builds on WSQ1 and AMSI VR Job Coaching Guide
- Performance, satisfaction, and compliance measures with clear targets
- Employer inclusion training at 100% implementation
- Adaptable scoring methods for evaluation

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