

# What Is Personal Certification — and Why It Matters in Supported Employment Services

## Summary:

Explains how personal certification, accreditation, and support standards work together to improve service quality for individuals with intellectual and developmental disabilities (IDD). Certification verifies a worker's competence; accreditation confirms the certifying body meets recognized standards; support standards define what competent work looks like.

## Highlights:

- **Personal Certification:** Independent evaluation of a worker's skills against defined standards.
- **Accreditation:** Ensures certifiers meet fairness, transparency, and ISO/IEC 17024 requirements.
- **Applications:** For support worker roles, occupations sought by individuals with IDD, and quality assessment of training/services.
- Integration in SEMP: Accreditation → competent certifiers; Certification → competent workers; Support standards → defined practices.
- Impact: Builds trust, supports professional growth, and creates fair opportunities.

### **Key Message:**

Accredited certification plus consensus-based support standards ensures competent, reliable, and equitable supported employment services.

### **Request Full Publication:**

Available free via the AMSI website's "Request a Standard or Send a Message" form.