



## **AMSI ISQ1-1 – Quality Framework for Intake Specialists**

### ***Part 1: Implementation of CQL Basic Assurances®***

First Draft Edition –2025

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#### **Summary:**

Defines ten CQL Basic Assurances® quality factors—each with indicators and quality objectives—for protecting rights, dignity, safety, and well-being in intake services for individuals with IDD. Applies to all professionals performing intake duties, regardless of title, ensuring person-centered, rights-based, and accredited service delivery.

#### **Key Points:**

- Ten quality factors: rights, dignity/respect, natural supports, protection from abuse/neglect, best possible health, safe environments, staff resources, positive services/supports, continuity, and quality systems
- Sets measurable objectives and provides examples for implementing each factor in intake practice
- Duties include assessment, registration, rights education, referrals, documentation, team coordination, and informed decision-making support
- SOC classification follows OMB/BLS guidance, using the highest skill level or primary time allocation
- Aligns intake services with CQL Basic Assurances® accreditation requirements

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