



AMSI ISQ-QMS1 – Quality Management System for Intake Services in SEMP

First Draft Edition – 2025

Summary:

Sets a rights-based, person-centered QMS for safe, timely, and coordinated intake services for individuals with IDD in supported employment. Maintains quality through ethical responsibility, accountability, and continuous improvement.

Key Points:

- Builds on AMSI ISQ1-1, ISQ1-2, and IDS1 taxonomy
- Covers all intake phases: eligibility, planning, referrals, documentation, and risk management
- Requires an Intake Service Quality Coordinator, standardized documentation, and clear protocols
- Includes audits, CAPA, and data-driven improvements
- Aligns with CQL Basic Assurances® and regulations

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