



## **AMSI EMS1 – Emotional and Psychological Support in Supported Employment Services**

First Draft Edition – 2025

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### **Summary:**

Defines expectations for integrating emotional and psychological support into all levels of supported employment for individuals with IDD. Recognizes emotional support as a measurable, essential part of person-centered services for recipients, staff, and employers.

### **Purpose:**

To ensure dignity, respect, and psychological safety by embedding emotional support in service delivery, workplace culture, and leadership practices.

### **Key Points:**

- Applies to service recipients, frontline staff, and interdisciplinary teams
- Role-based guidance for job coaches, employers, and managers
- Measurable indicators for trust, comfort, and respectful interactions
- Aligns with AMSI PCQ1, WSQ1, VRJ1, and CQL Basic Assurances®
- Requires training, leadership modeling, and continuous improvement

### **Request Full Publication:**

Free via the AMSI website's "Request a Standard or Send a Message" form.