

Launching the AMSI Initiative – Inclusive Quality

AMSI was created to define clear, practical standards that strengthen the quality of support for **disabled people**, including individuals with intellectual and developmental disabilities (IDD). We use the term "support" broadly to include assistance in home, community, and employment settings, recognizing that caregiving is an essential part of many people's daily lives.

Our approach is based on real experience in the field. Disabled people often rely on support in multiple roles:

- when receiving services from others,
- · when managing daily life at home, and
- · when working in competitive employment.

To make inclusion real and sustainable, support staff need clear expectations of **what quality and good support look like** in each environment.

AMSI develops voluntary consensus standards that define quality through practical quality factors, indicators, and objectives. These standards help ensure dignity, consistency, and meaningful participation—so disabled people and those who support them can succeed together.

This summary introduces our inclusive quality approach and the purpose behind launching the AMSI initiative.

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