

ACCESS-VR CRS Program Guide (2024–2028)

Summary:

Defines how vendors deliver vocational rehabilitation services under ACCES-VR's Core Rehabilitation Services (CRS) program, ensuring consistent quality, measurable outcomes, and equitable access for individuals with disabilities, including those with IDD.

Key Points:

- Covers Pre-ETS, assessment, job placement, supported employment, assistive technology, and adjunct services
- Details deliverables, timeframes, payment rules, and quality benchmarks for each service
- Performance ratings: Superior, Satisfactory, Needs Improvement, Unsatisfactory
- Timely reporting: within 10 business days; partial payments allowed for early exits
- Requires qualified staff, ADA/Section 504 compliance, and ACCES-VR-approved documentation systems
- Services may be in-person or virtual, tailored to individual needs

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